



Slimline2100

Frequently Asked Questions



Q1: Can you put a tap higher up on the tank so you can use a bucket? If yes, does it void the warranty?

This can be done but it does void the warranty.

Q2: Can the tank go on a stand?

No. The tank is designed to be bolted to a concrete slab.

Q3: How do the feet work?

The base of the tank has moulded lockdown feet. These secure the tank to the concrete slab so the tank does not move.

Q4: Can you reverse the lid so you have the tap and inlet at different ends?

Yes, the lid is designed to be reversed to suit your downpipe application. You just need to unscrew the lid, and once the lid is reversed ensure you re-screw the lid back down with all the screws.

Q5: Is a sloping slab of concrete ok?

The concrete slab needs to be level.

Q6: Are there any other colours?

The tank comes in two popular colourbond colours, Mist Green and Merino.

Q7: Can we drill another hole in the tank?

You shouldn't need to drill another hole, but if you feel you have an application where this is necessary you can drill a hole but it will void the warranty.

Q8: How do we join two tanks together?

The best way to join two tanks together is to use flexible pipe connected to each tap outlet. Use a "T" joiner to connect the pipe from each tank so that you have a single pipe going to your tap or pump.

Q9: Is there a gauge to measure water?

There are various types of aftermarket gauges to measure the amount of water inside the tank. We suggest you speak to your hardware store, plumber or your plumbing supply outlet for a suitable gauge.

Q10: Can you drink the water out of the tank?

State health departments recommend householders use mains water supply for drinking where connected. The material used in our tank is Food Grade.

Q11: Do all four feet have to be bolted down?

As per our installation instructions it is recommended all four feet be bolted down to ensure the tank is completely secured. This helps to avoid the tank blowing over when it is not full and stopping tank movement damaging your pipework.



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Q12: Can the tank be positioned against the fence, or does it have to go up against the house?

The tank should be positioned against the side of your house. Check with your local council for requirements if you wish to locate your tank against a fence.

Q13: Is there a particular brand of pump we recommend to be used with our tank?

No. Speak to your plumbing supply or hardware store about the best pump to suit your needs.

Q14: Can the concrete slab be smaller than 2400mm x 900mm?

The tank is 2250mm long x 820mm wide so a 2400mm x 900mm slab is the recommended size. Make the slab larger if you need to bolt down a pump.

Q15: How thick does the concrete slab have to be?

The tank is to be bolted down with 50mm long dyna bolts so we recommend a 75mm thick mesh reinforced slab.

Q16: What's included in the accessory kit?

The accessory kit is located in the leaf basket when your tank is supplied to you. It contains instructions, the outlet tap, a mozzie screen for the overflow and a fence sign to advertise your use of rain water.

Q17: Can you add another outlet on the other side of the tank?

You shouldn't need to drill another hole, but if you feel you have an application where this is necessary you can drill a hole but it will void the warranty.

Q18: Who should install my tank?

The Reln Slimline 2100 can be installed by the home handyman or a qualified tradesman.

Any plumbing connections to the mains water supply though must be done by a qualified plumber.